

Site Readiness Guideline

Preparing your site for a new natural gas connection

Access

The site must allow clear access for field work crews to enter and exit safely to complete their work.

Clean & Clear

Proposed gas service line and meter location must be free from:

- Scaffolding
- Temporary fencing
- Bins and toilets
- Trip hazards
- Construction debris

Our preference is to avoid other trades on-site that may hinder the installation of the service.

Markings

The site must be clearly labelled with the lot/house number, street and suburb all of which should be visible from the street. Furthermore, the final ground levels should be clearly indicated on-site so the depth of cover for gas lines can be achieved.

For multi-dwelling installations, a metal tag with the unit/house number engraved on it must be permanently attached to the fitting line using a secure metal wire.



Location

The gas meter location must be positioned externally to any building and freely ventilated, avoiding areas where escaping gas may become trapped. Meter location must be accessible at all times to enable isolation, reading and maintenance.

Avoid locations where the meter will be a trip hazard, and areas susceptible to interference, vandalism or damage from vehicles.

The meter must be in a compliant position in accordance with AS/NZS 5601 and AS/NZS 4645.

Gas Meter Minimum Clearances

500mm Electricity meter box

500mm Electricity poles

500mm Electrical ignition sources

500mm Electrical earthing stake

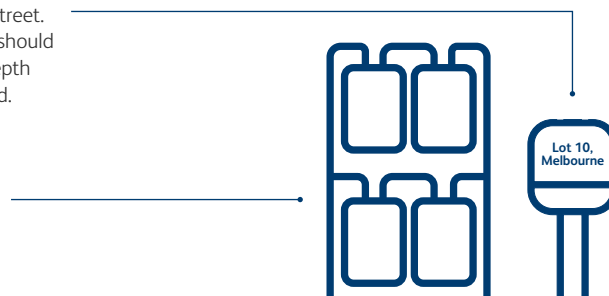
1000mm Egress, openings

(e.g. window, door, garage and vents)

1000mm Driveway where other safe locations are possible

1000mm Stairways

3000mm Mechanical air inlet



Getting connected

Meeting the criteria for site readiness helps avoid delays, improves efficiency and fosters a safer working environment. It minimises the risk of delaying your gas connection as well as others scheduling work on site. Once the site is ready:

1. Lodge your request for natural gas

When building in a new estate or a standard domestic connection, we recommend you provide a minimum of 4 weeks' notice from the gas required date. For more complex connections, including but not limited to commercial sites and blocks on arterial or major roads, we recommend you provide 3 to 6 months' notice.

2. Site Inspection and scheduling

Once we receive your gas connection request, we will schedule a site inspection to verify your site is ready for the service line installation. Once the site is deemed ready, we aim to complete the service installation within 20 business days. However, if the installation crew finds that the site conditions have changed and no longer meet the required standards, the connection will be rescheduled for 20 business days after the site is confirmed as ready.