



Basic Connection Services

Australian Gas Networks offers two basic connection services to retail customers in South Australia.

- (1) The first basic connection service available under Australian Gas Networks' model standing offer comprises the provision of a new connection between Australian Gas Networks' distribution pipeline and a retail customer's premises, where:
 - a. the provision of the service involves minimal or no extension to, or augmentation of, the distribution network; and
 - b. Australian Gas Networks estimates that the retail customer's consumption of gas, at or through the connection, will be less than 1 terajoule ("TJ") of gas per annum; and
 - c. Australian Gas Networks believes that the capital expenditure conforms with the National Gas Rules and estimates that the present value of the expected incremental value to be generated as a result of Australian Gas Networks' capital expenditure for the relevant connection assets exceeds the present value of that capital expenditure; and
 - d. Australian Gas Networks (and its authorised representatives) have safe and unhindered access to the retail customer's premises, so that it is not necessary for Australian Gas Networks (or its authorised representatives) to make a repeat visit to the premises.
- (2) The second basic connection service available under Australian Gas Networks' model standing offer comprises a repeat visit to commence or continue new connection work where Australian Gas Networks (or its authorised representatives) do not get safe and unhindered access to the retail customer's premises, so that a repeat visit becomes necessary.

The two basic connection services are provided on and subject to the terms of Australian Gas Networks' Model Standing Offer for a Basic Connection Service, which has been approved by the Australian Energy Regulator and a copy of which has been published on Australian Gas Networks' website.

If a retail customer wishes to negotiate those terms and conditions, the connection service is no longer a basic connection service but becomes a negotiated connection service.

The two basic connection services are available to any retail customer in South Australia whose estimated gas consumption will be less than 1 terajoule per annum.



Requirements for an Expedited Connection

If:

- (a) a connection applicant requests an *expedited connection* in the connection application; and
- (b) Australian Gas Networks is satisfied that the connection application is for a basic connection service that falls within the terms of Australian Gas Networks' Model Standing Offer for a Basic Connection Service; and
- (c) the connection applicant indicates in the connection application that a connection offer in terms of Australian Gas Networks' Model Standing Offer for a Basic Connection Service would be acceptable to the applicant,

Australian Gas Networks is taken to have made, and the connection applicant is taken to have accepted, a connection offer in terms of Australian Gas Networks' Model Standing Offer for a Basic Connection Service on the date that Australian Gas Networks receives the application.

If a connection applicant applies for an expedited connection but Australian Gas Networks does not agree that an offer in terms of its Model Standing Offer for a Basic Connection Service is appropriate, Australian Gas Networks must notify the connection applicant accordingly and draw the applicant's attention to the provisions of the National Gas Rules which deal with negotiated connections.