

Terms & Conditions of the McLaren Vale Rebate Campaign (for the Customer)

- The McLaren Vale Rebate Campaign will run from 1 July 2016 to 31 December 2017 (**OFFER DATE EXTENDED on 11 Jan 2017**). It is being offered by Australian Gas Networks Limited (AGN), and administered by its contractor, APA Group (specifically, by the Natural Gas Rebates Team).
- As part of the Campaign, eligible households can claim:
 - 1 x \$750 rebate for the installation of a natural gas ducted central heating unit or hydronic heating system (the latter must heat multiple areas of a home), 1 x \$500 rebate for the installation of a natural gas hot water system, and 1 x \$250 rebate for the installation of a natural gas flued space heater (e.g. log fire, space heater, wall furnace). These rebates also apply to conversions.
 - \$100 per additional natural gas appliance installed, or per appliance converted to natural gas. This includes additional installations of natural gas ducted central heating units, hydronic heating systems, hot water units, and space heaters; other appliances that this rebate can be claimed for include cookers, bbqs, outdoor heaters, and pool/spa heaters.
 - A one-off Connection Bonus of \$500 for connecting to natural gas for the first time during the Campaign (i.e. gas meter must be installed by 31 December 2017).
- Rebates can only be claimed for appliances that run solely on natural gas and which are fully connected (bayonet points are not claimable). A \$100 rebate will be paid for gas-boosted solar hot water systems.
- Rebates cannot be claimed for natural gas to natural gas replacements (except for in the case of a natural gas space heater being replaced with either a natural gas ducted heating unit or a hydronic heating system).
- No rebate is payable for un-flued natural gas space heaters, gas log fires, or wall furnaces unless they are installed in an outdoor area, which therefore negates the requirement for the unit to be flued.
- Appliances must have been installed on or after the Campaign start date to comply.
- Rebates are available only to existing properties, which refers to an established dwelling, not a new home build. A dwelling is considered to become an existing/established home 4-weeks after handover.
- AGN does not pay rebates directly to customers. Instead, rebates can only be claimed by Participating Suppliers - these are businesses (i.e. gasfitters, plumbers, appliance stores) who have signed up to the McLaren Vale Rebate Campaign, and who have agreed to comply with this Campaign's Terms and Conditions. See the final page of this document for a list of Participating Suppliers.
 - Participating Suppliers must pass on the rebate to their customer in one of two ways: either as a point of sale discount, or post-payment after rebate funds has been received from AGN.
- Nothing in the McLaren Vale Rebate Campaign relieves Participating Suppliers from legal obligations to ensure the appliances they sell and install comply with all applicable laws; Participating Suppliers must comply with all requirements of consumer protection laws.
- AGN does not endorse any particular form or brand of appliance, nor dictate a standard star-energy rating.

- AGN does not regulate the price at which appliances are sold, or the price at which services are charged. However, Participating Suppliers must make it clear to their customers the value of the rebate they are entitled to and that the rebate is being paid by AGN.
- Participating Suppliers must provide their customers a copy of the Campaign's Privacy Act Statement, which informs the customer that AGN or APA Group may contact them to verify details relating to their rebate claim.
- It is the responsibility of the Participating Supplier to submit rebate claim paperwork to AGN and APA Group; documentation must show supply and installation.
- Appliance rebates are claimable per property. If there are several dwellings on a property with a single natural gas meter, this is classed as a single property.
- Eligible customers may claim rebates from the Campaign for multiple properties.
- The Campaign cannot be claimed in conjunction with any other rebate campaign administered by AGN (including the current 2016/2017 Existing Homes Natural Gas Rebate Campaign).
- AGN may request the customer or the Participating Supplier, to provide a Meter Identification Reference Number (commonly referred to as a MIRN) or a gas meter number as part of the rebate claiming process.
- AGN reserves the right to alter any of the conditions of the McLaren Vale Rebate Campaign, provided 7 days' notice is provided to Participating Suppliers and placed on the McLaren Vale microsite (www.naturalgasinmclarenvale.com.au).

For further questions about the McLaren Vale Rebate Campaign, please contact the Natural Gas Rebates Team on 08 8115 4443 or on 08 8115 4441.

Participating suppliers of the McLaren Vale natural gas rebate campaign

The suppliers listed below are registered to the McLaren Vale Natural Gas Rebate Campaign and can claim the rebate/s on your behalf. If you have a preferred supplier who is not listed below, they are welcome to join the Campaign - just call the Natural Gas Marketing Team for more information, either on (08) 8115 4443 (Rochelle) or on (08) 8115 4441 (Nicole).

ACUTE PLUMBING & GAS SERVICES

Sheidow Park, SA 5158
Contact: 0417 819 199

ADELAIDE HEATING & COOLING

O'Halloran Hill, SA 5158
Contact: 08 8322 9111

ADELAIDE HEATING SOLUTIONS

McLaren Vale, SA 5171
Contact: 0417 819 199

AGL TRADE SERVICES SA

Flinders Park, SA 5025
Contact: 1300 430 917

AHTS PLUMBING & GASFITTING

Sellicks Beach, SA 5174
Contact: 0412 782 286

CLIMAT - ST MARYS

St Marys, SA 5042
Contact: 08 8277 7077

COMPLETE GAS & HOT WATER

Woodcroft, SA 5162
Contact: 0488 055 521

CRAIG GILL PLUMBING

Fulham, SA 5024
Contact: 0419 032 143

DEVINE PLUMBING & GAS

Seaford Meadows, SA 5169
Contact: 0420 886 337

GAS ASSOCIATED SERVICES

Aldinga Beach, SA 5173
Contact: 0413 337 582

GAS WORKS - MORPHETT VALE

Morphett Vale, SA 5162
Contact: 08 8326 8881

GAS WORKS - UNLEY

Unley, SA 5061
Contact: 08 8271 4444

IAN ROBINSON PLUMBING SOLUTIONS

McLaren Vale Flat, SA 5171
Contact: 0410 272 069

KEN HALL PLUMBERS

Rose Park, SA 5067
Contact: 08 8364 5855

KNIGHTS HEATING AND COOLING

McLaren Vale, SA 5171
Contact: 08 8386 3988

LEIGH HEAVEN GAS & PLUMBING SOLUTIONS

Hallett Cove, SA 5158
Contact: 0478 712 379

LOWES GAS SOLUTIONS PTY LTD

Morphett Vale, SA 5162
Contact: 0403 814 410

MAINLINE PLUMBING & ELECTRICAL SERVICES

Christies Beach, SA 5165
Contact: 08 8384 5500

SEAVIEW PLUMBING SERVICES

Seacliff Park, SA 5049
Contact: 1300 634 308

SUPREME PLUMBING & GAS

Nairne, SA 5252
Contact: 0412 639 325